



F.Y.I.

from the Policy Unit

FYI-273

Date: April 13, 2020

SUBJECT: Germany and Portugal Child Support Offices

Please contact the Policy Unit if you have any questions regarding these or any other changes at DCSS_POLICYQUESTIONS@azdes.gov or call 602-771-8127

Germany

Due to the measures taken against Covid-19, Germany's court and central authority actions will be very limited, and their offices will not be able to process incoming cases for the time being. However, they will respond to communications as best as they can.

Portugal

Because of the actions implemented due to the Covid-19 situation, Portugal's Central Authority may not be able to process all incoming requests, particularly the paper packets mailed to them.

They request that all applications and correspondence be submitted in ELECTRONIC FORM ONLY to this email address: correio.dsicji@dgaj.mj.pt. Similarly, Portugal will send their requests and correspondence electronically, but will send paper documents, if necessary.

To reiterate: please do not send the Hague application and documents to Germany at this time. You may send them to Portugal only electronically to the email address above.

Policy will provide the status of other Hague and foreign reciprocating countries as they become available.

DCSS colleagues are urged to view this information directly on The PORT and not create a separate personal file.

**Please do not reply directly to this message as we will not be able to respond. This email address is only used for outgoing mail*